A trip through the challenges of smart solutions for emergency and crisis management

Karina Barreto Villela

Fraunhofer Institute for Experimental Software Fraunhofer-Platz, Kaiserslautern, Alemanha

Karina. Villela@iese. fraunhofer. de

Abstract. Emergencies are defined as critical situations caused by incidents, natural or man-made, that require measures to be taken immediately to reduce their adverse consequences to life and property. Examples of natural incidents are floods, wildfires, and snow storms, whereas examples of man-made incidents are fires, explosions and/or substance spills from oil platforms, ships, and factories. In large-scale events, the risk of crowd-inherent incidents such as conflicts between opposing crowds in football matches or mass panic is of particular concern. A crisis is the adverse and therefore undesired consequences of an emergency.

The attendants of this talk will "travel" through the current solutions for emergency and crisis management and especially "travel" through the challenges to be addressed by a smart solution for emergency and crisis management. Those challenges are being addressed by RESCUER, a collaborative project between Brazil and Europe that focus on emergencies in large-scale events and industrial areas.